

**Medical Assistant**  
Fall 2022 Advisory Committee

**Meeting Date:** October 5, 2022  
**Time:** 1:30pm – 2:30pm

**External Participants: 6**

Nichole Becker – Clinical Educator, Crusader Community Hospital

Nicole Chafer – Talent Acquisition Professional, Northwestern Medicine

Kelly Collins – Director of Operations, Regional Medical Group Northwestern Medicine

Theresa McCall – Office Manager, Advanced Internal Medicine

Shawna Tiffin –

recommended adding skills around telehealth, patient education techniques, and required immunization schedules.

II. Strategic Planning and Discussion

Current and Projected Employment Needs Northwestern Medicine emphasized that demand remains strong. Northwestern Medicine has struggled to recruit enough applicants in the DeKalb area specifically. Northwestern Medicine